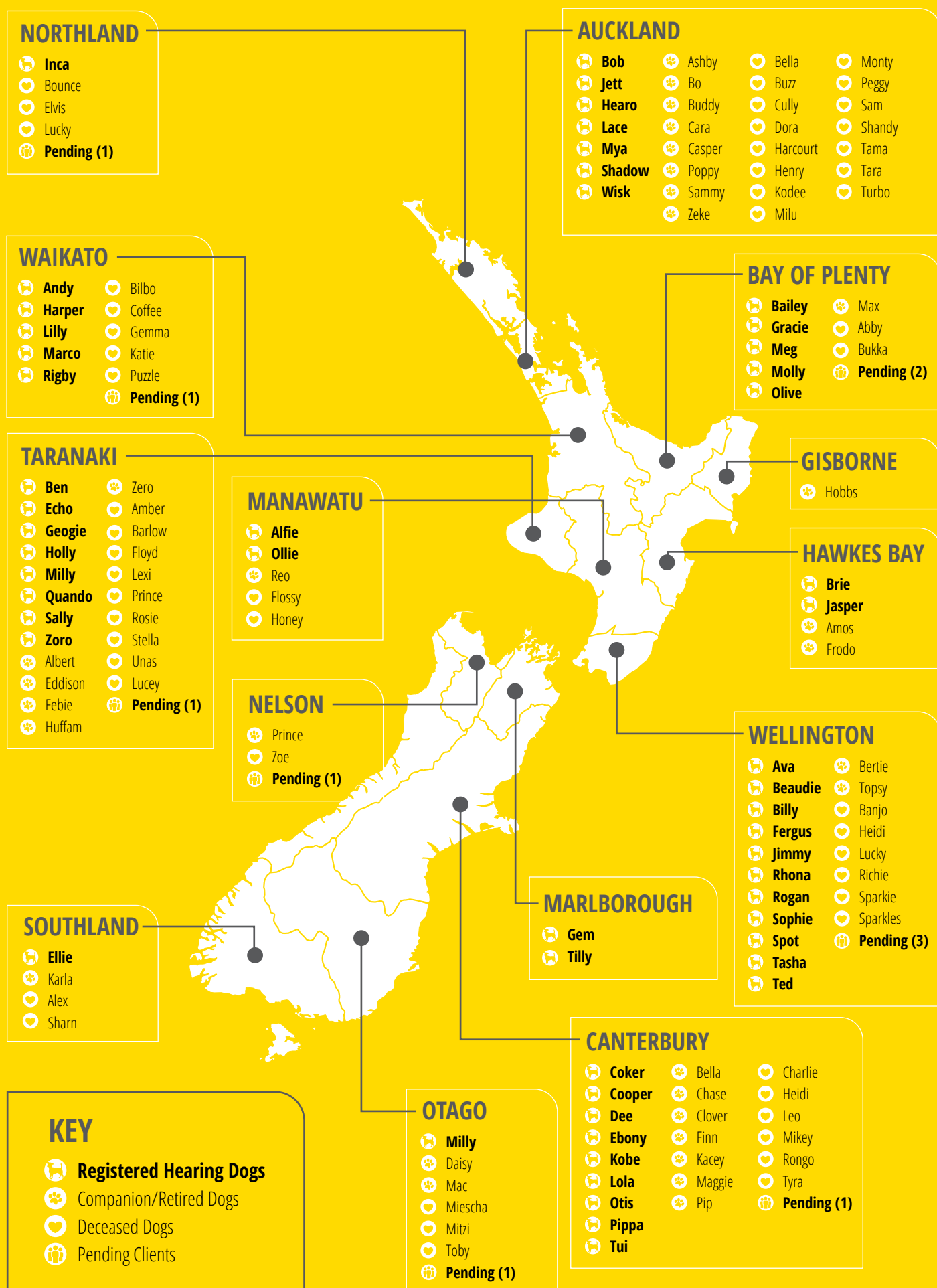




2022

Annual Report



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Chairman's Annual Report

The year to 31 March 2022 has been a period of realignment as Clare has been able to set in place changes for our future. This includes the expansion of the doggy day activity which contributes to our income and has our facilities used for the benefit of a wider group. Staff changes are always a nervous period but our new staff have shown great enthusiasm. We are so thankful for Terry continuing to pass on his knowledge and skills. We know that he cannot postpone his retirement forever.



VOLUNTEERS

We continue to receive the support from so many people who are prepared to give of their time. Not just our main core of dog socialisers but maintenance work being done at no or little cost. It means that our donation income can be focused on our core business of training dogs.

FINANCIAL

Clare has been careful with her spending and conscientiously ensures that she follows the instructions of her trustees in living within the income we receive. Good budgeting and monitoring has resulted in a small surplus before bequests. Bequests are never included in our budgets for obvious reasons, and when they do arrive the trustees can then decide how to utilise those funds for capital projects. Presently trustees are taking a conservative stance.

COVID 19

We have been able to operate in the later part of the year, and it feels so much better to be able to operate without government subsidies. Hopefully we will be back to a less disruptive future.

LIONS FOUNDATION

We have formed a special relationship with Lions Clubs of New Zealand. This is in its infancy but I foresee that it will be an ever growing benefit to both organisations going forward. Lions Clubs of Australia have an even closer relationship with Hearing Dogs for the deaf in Australia.

OUR FUTURE

We are now in a great space with a full staff and a sound financial position which will enable a gradual and steady growth for the next few years, supported by a strong team of volunteers.

Brian Busing C.A.

Hearing Dogs NZ Chairman

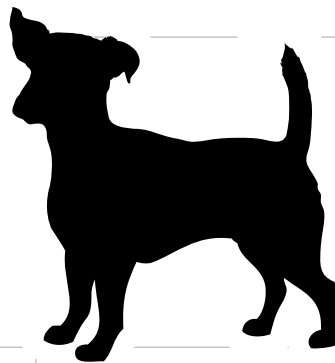
Key Statistics

150

Thanks to our many loyal supporters,
we achieved our goal of having
trained 150 dogs by 2021

76

Recipients &
Hearing Dogs
supported



54

ADI accredited
Hearing Dogs

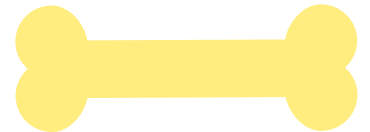


13

Applicants for
Hearing Dogs

4

Dogs in the
training program



15

Confidence
& Companion
Dogs placed



4

Puppies in
training to
become
Hearing Dogs

41

Support visits to recipients
in the past year

155

Hearing Dog partnerships
created since 1998

Meet the Team



Clare McLaughlin

Working for Hearing Dogs NZ brings together my love of dogs and people. I feel privileged to be part of making a positive difference in people's lives and love being part of the wider community of people that make this charity what it is.



Carolyn Santiago

I received Baily in 2008 and have the privilege of being a Hearing Dog recipient and staff member. I am grateful for the opportunity to contribute to an organization that has had such a big impact on my own personal life.



Fliss Wilson

It's been an absolute pleasure helping Hearing Dogs with their funding applications over the last year. After being a weekend socialiser for a few years, it's great to be able to help in other ways to support a great charity and the work that they do.



Lisa Fitzgerald

Seeing the difference Hearing Dogs make in their recipients' lives is amazing! I am really enjoying being more than a volunteer for Hearing Dogs and look forward to seeing the charity flourish over the coming year.



Terry Darby

12 years and I'm still here! Hearing Dogs in 2022 is going from strength to strength with 2 new Dog Trainers on board and I'm busy teaching them to train our beautiful dogs. This I'm sure is going to be a very positive year as we move ahead improving our service as we go.



Maura Conaglen

To be part of a team that is responsible for the nurturing and training of Hearing Dogs is such an enriching experience. To then be engaging with these dogs and their recipients enabling the growth and development of them as a working unit is thoroughly rewarding.



Larry Farmer

The Training Centre at Hydro Road is a beautiful place to visit and to care for with its large lawn areas, mature trees and developing gardens. Being the grounds person I very much enjoy my job of caring for the property and its equipment and it's great to be part of the team of caring people.



Ruby

Ruby is a dog like no other, she is clever, loving and she is the boss. Ruby performs sound work with perfection and can be used for demonstration work by all of the Team both at the Training Centre and out in public. For eight years now Ruby has been an integral member of the Hearing Dogs Team.

Our New Cadet Dog Trainers

We started 2022 off with a whirl bringing on two cadet dog trainers. We are thrilled to introduce our newest staff members Nicky & Tracey who have already shown great strengths and commitment to Hearing Dogs NZ.

Together Clare McLaughlin, Maura Conaglen and Terry Darby have been training the cadets in all aspects of the work as we at Hearing Dogs NZ move forward to a new way of working.

The trainers are now responsible for the selection of puppies, supporting the puppy raisers, completing monthly puppy health checks and classes, training the new recruits in the program, coordinating the weekend socialisers and placing the dogs with their Recipients.

Terry Darby is not retiring yet and has moved into the role of Training Advisor as he trains our new trainees and stays with the team to support and advise.

His rapport with dogs and people alike makes him the perfect teacher and mentor, we believe our new cadets are lucky to have the privilege of learning from Terry. Through his story telling and good humour the cadets are both well on their way to completing their cadetships and Terry is on his way to working less hours and continuing with his voluntary hours for Hearing Dogs.

We really can't thank Terry enough for his service and dedication to Hearing Dogs NZ. Terry really is a good sort!



Nicola Smith

After years of veterinary nursing and my own passion for charity work with the cancer society this position seemed like a perfect career. I love working with animals and I am always grateful for their unconditional love and loyalty. Working at Hearing Dogs is such a rewarding job. It is a great feeling that you are part of a charity that is giving back and making another person's life better.



Tracey Cooper

In the past, I've envied people who love their jobs and now I can honestly say that I have the best job in the world. Training dogs for Hearing Dogs NZ and assisting the deaf community in this way is the most rewarding role you could wish for, made extra special through the support and care that the charity offers to all concerned.



Terry Darby with Hearing Dog Jordy at the Training Centre.

David Tubby

Donated \$1,000.00

Margaret Brock

Donated \$2,500.00

Jill Harding

Generously gave \$10,000.00

Dawn Lay

Kindly gave \$2,075.00

Bequest Donations 2021-2022

Arinna Goldsworthy

Gave \$150.00

Mary Armitage

Bequest \$66,000.00

\$81,725.00



Your support makes
all the difference
to our work - thank you!

Key Sponsors

Jane's
DOG GROOMING STUDIO

New Plymouth District
Vet Group



tandem
group
Chartered Accountants





HEARING DOG MOLLY

David May

For around 17 years now Pakeke Lion David May has been helping Hearing Dogs NZ in the most practical of ways.

Not only as a general handy-man if things needed putting right David has also taken on various building tasks at the Training Centre including:

Holding Gate – David built a small penned area at the front gate which means people can come in and close the gate behind them before coming through to the property.

Gate – a gate was built to the entrance of the Doggy Daycare.

Recipient Cottage Fence – David and a few other Lion built a timber picket fence around the cottage where the deaf recipients stay for training with their hearing dog. This fence also has a concrete mowing strip which makes it look so tidy and smart.

Perameter Fence – rabbits were a constant problem at the Training Centre until a fine galvanised mesh was attached to the whole of the fence area – too small for the vermin in get in!

Work Bench – a practical wooden bench was made for the garage area to store items and work from.

Thank you for your years of service David. It has been wonderful having you in our corner for all of this time. Here's to many more projects completed and puppy cuddles.



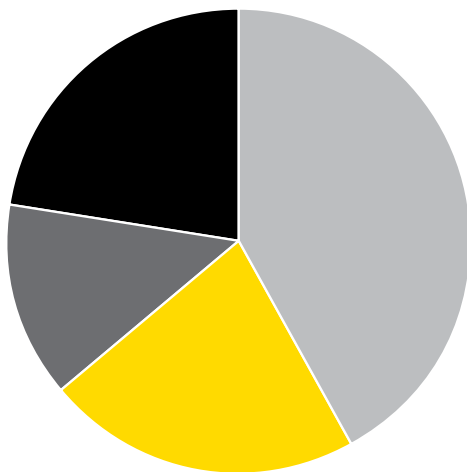
David May
A true Lion



"We're so proud of the recipient connections made in 2021"

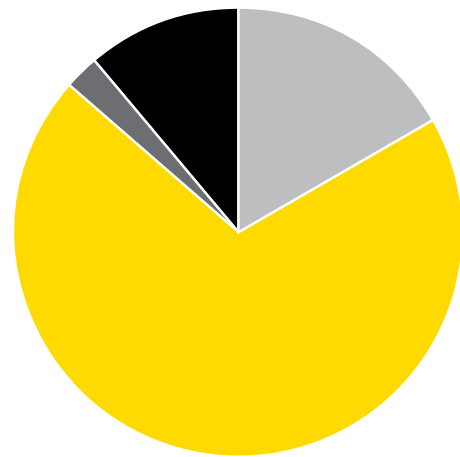
Financial Overview

REVENUE \$372,504
Financial Year 2022

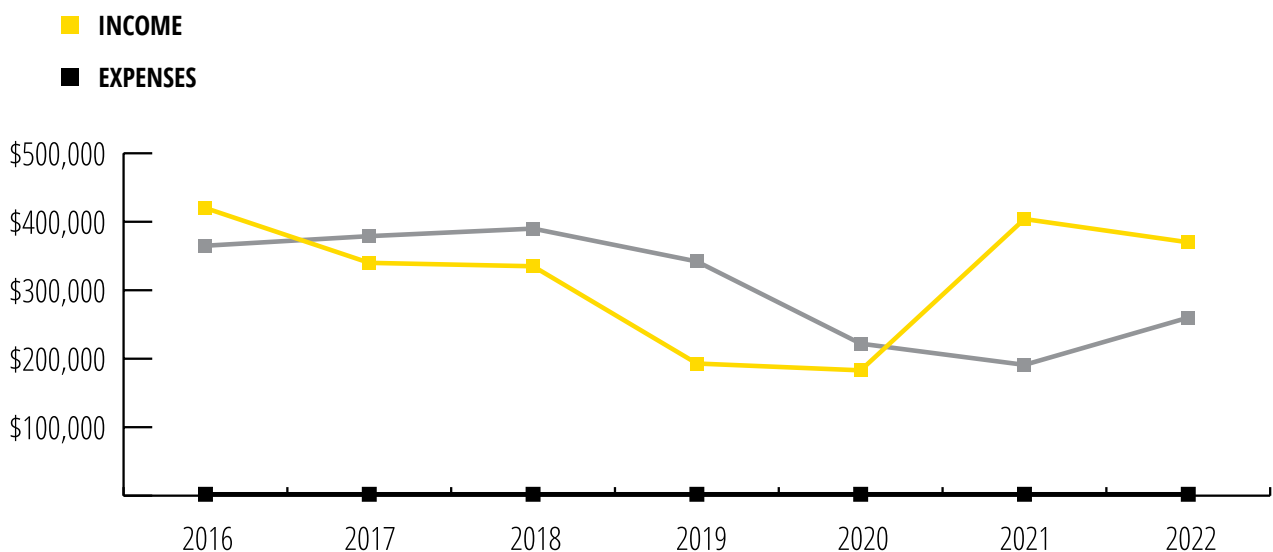


- **GRANTS** \$156,427.00
- **BEQUESTS** \$81,983.00
- **DONATIONS** \$50,489.00
- **OTHER INCOME** \$83,605.00

EXPENSES \$257,026
Financial Year 2022



- **DOG EXPENSES** \$42,939.00
- **VOLUNTEER & STAFF** \$179,443.00
- **TRAINING CENTRE** \$6,312.00
- **OTHER EXPENSES** \$28,332.00



*Financial overview as at 31st March 2022.

Volunteer Hours

We are gifted an amazing number of volunteer hours every week.

42 Volunteers in Total = 1873 hours volunteered on average per week!



6

Hours spent per week on maintenance & care of the Training Centre and Fundraising.



1

Hour on average nationally, people doing speaking engagements, raising awareness



1344

Hours per week puppy raisers spend caring for Hearing Dogs Puppies around the clock 24/7 in their homes



504

Hours spent by socialisers per week caring for Hearing Dogs in training over the weekends



16

Hours to help run the Doggy Daycare each week



2

Hours of governance by Trustees every week

1,873

Volunteer Hours on average per week

Volunteers

Puppy Raisers & Socialisers

Shirley & Colin Kelsen
Annette Marsh & Chris Haunton
Barbara Brooks
Eliza & Kim Thomson
Chris & James Tennant
Bex & Bevan Caldwell
Fliss & Larry Wilson
Dale & Ross Kisby
Judy & Jim Williamson
Lynda & Morris West
Maura & Neil Conaglen
Marguerite & Chris Burr
Judy Donnolly
Stephanie McSweeney
Jackie Cameron

Public Speaking

Richard Field
Jim Shepherd
Helen Ware
Margaret Richardson
Vanessa Creamer
Carolyn Santiago
Danelle Beston
Karyn Froud
Lesley & Jock Sutherland
Clare McLaughlin
Terry Darby
Ruby our Demonstration Dog

Specialty Volunteers

Shirley Kelsen - Hearing Dog jackets
Jane Tett - Dog grooming
Roger & Naomi Drower - Collection Boxes
Dale Kisby - Dog bandanas
Karen Laurie - Knitted dog jumpers
Erica Soeterik - Knitted goods
Morris West - Promotions Advocate
Lisa Fitzgerald - Communications Advisor
Donna Johnson - Entertainment Books
Donna Sullivan - Pet Photographer
Sandra Munro - Administration Support
Craig Irvine - Dog Eye Specialist

General Volunteers

Carolyn Santiago
Clare McLaughlin
Terry Darby
Larry Farmer
Tracey Cooper
Lisa Fitzgerald
Nicky Smith
Maura Conaglen
Alix Howatson

Centre Maintenance

Chris Haunton
Colin Kelsen
Larry Farmer
Morris West
Tam McNally

Doggy Daycare Volunteers

Sandra Munro
Erica Woodger
Eliza Thomson
Chirstine Jones
Daniel Herren
Lesley Sutherland
Terry Darby
Judy Donnolly
Jimmy Williamson
Judy Williamson
Tania Stuart
Kevin Marris
Peter Ernegg
Kim Roach
Dave Mills
Rory Gardiner
Natasha Penney
Marnie Taylor

Doggy Daycare

The Wednesday Doggy Daycare at the Training Centre continues to be a great success, with between 30 and 40 dogs enjoying the day between 8am and 5.30pm.

Under the watchful eye of our two Hearing Dog trainers and a team of enthusiastic and committed volunteers, the dogs make the most of their opportunity to socialise and exercise. It is amazing to watch the dogs gain in confidence and develop special friendships not only with their doggy friends but also with the volunteers who definitely get their 'doggy fix' at the same time. I'm sure we all have as much fun as the dogs!

The Daycare schedule has been integrated into the Training Centre routine in such a way that it is of real benefit to those Hearing Dog puppies currently being trained on site. What a wonderful bonus, as confidence and the socialising opportunity applies as much to our hearing puppies as to our daycare dogs.

Increasing numbers attending daycare now provides a very significant and valuable regular contribution to the charity's income stream.

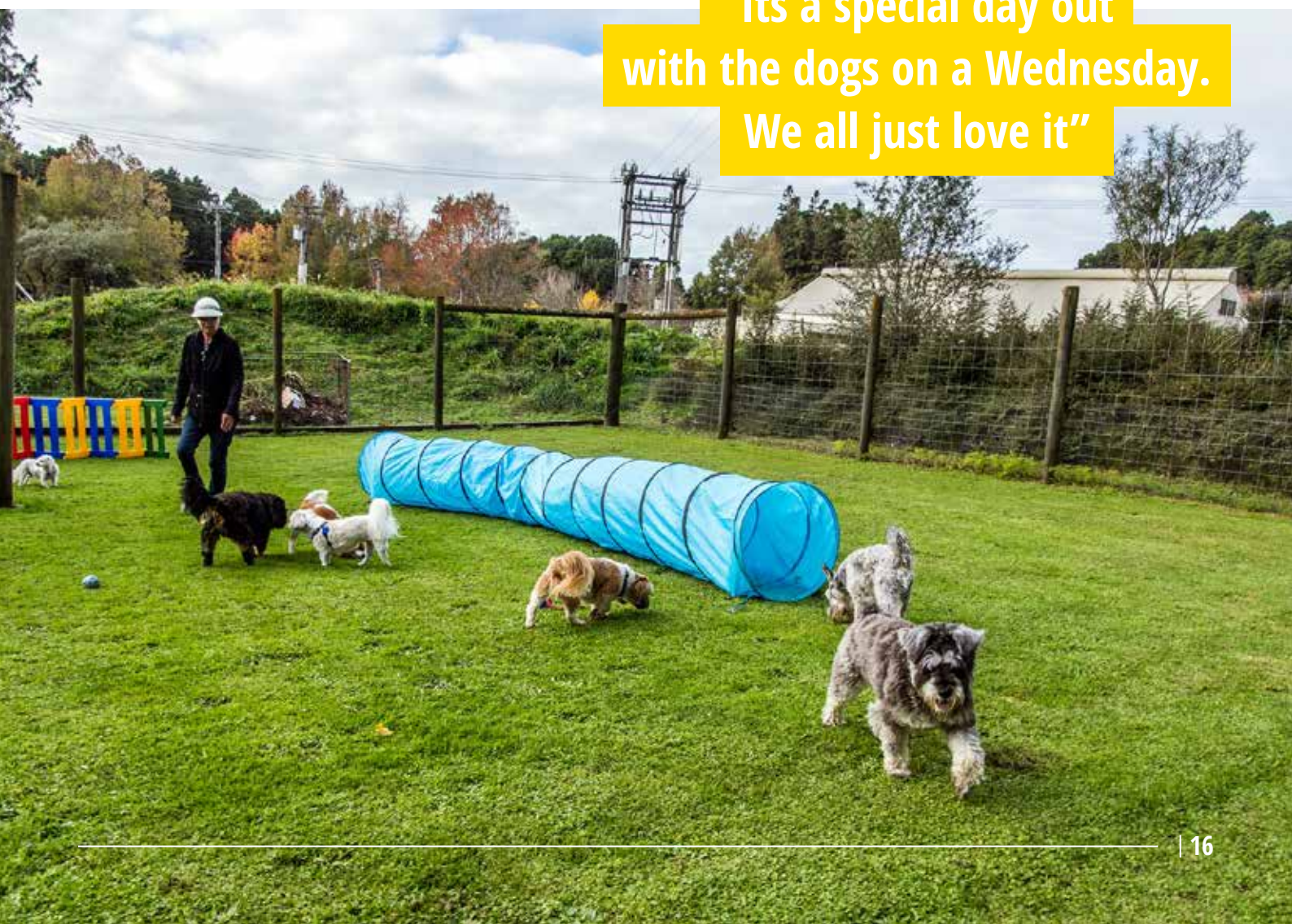
We are very grateful to those families who entrust their dogs into our care and in doing so are a real and direct help to the New Zealand deaf community. Thank you.



MORNING SHIFT VOLUNTEERS



**"It's a special day out
with the dogs on a Wednesday.
We all just love it"**



Supporters

Business Support

Animates
Centre City New Plymouth
Chemwash Taranaki Ltd
Fuji Xerox New Plymouth
New Plymouth Vet Group

Puppy Sponsor Businesses

Businesses making regular donations to sponsor a puppy.

All Breeds Dog Training
Dilworth Hearing Ltd
Hearing Consultants
Loyal Manawatu Lodge
Tauranga Canine Obedience Association
Tauranga Harbour City Lions
Total Hearing Care Waikato
The Warehouse Ltd

Puppy Sponsors

People making regular donations to sponsor puppy training:

Anstis, C M
Aldred, T & J
Arlington, B
Black, J
Brown, B
Catanach, M
Clark, E
Gallaghan, J E
Gillespie, M
Glen, R
Griffin, E
Guilkenhuys, H
Hackett, C & P
Heald, G
Hooper, L

Howatson, A
Johnson, S M
King, S
Lacy, J
Leader, J
Lennox, L J
Leonard, B J & D
Loveys, S
Macklin, M
Manchha, A
Mann, B & D
McKay Family Trust
McKenzie, L & M
McEwen, P
McKinney, B E

Nicholson, R M
Norwell, L
Robinson, J
Rusbridge, C
Shepherd, J E
Soeterik, E
Spedding, N M
Sutherland, LA & AN
Trapski, M
Westerby, H
Wheeler, J
Wilson, Felicity
Windelburn, J



Directory

Patron

**Her Excellency the Right Hon
Dame Cindy Kiro**

GNZM QSO DStj
Governor-General of New Zealand

Our Board

Brian Busing Chairman

Chris Haunton

Rob Mills

Catherine Quin

Deb Tawa

Our Staff

Clare McLaughlin General Manager

Carolyn Santiago Business Development Advisor

Fliss Wilson Grant Seeker / Fundraiser

Lisa Fitzgerald Graphic Designer

Terry Darby Senior Dog Trainer

Maura Coneglan Recipient Coordinator

Nicola Smith Cadet Dog Trainer

Tracey Cooper Cadet Dog Trainer

Larry Farmer Groundsman



Hearing Dogs for Deaf People New Zealand

Incorporated as a Charitable Trust on 25 May 1998

Incorporation Number: AK/906971

Registered Charity Number: CC11184

Contact

Postal Address

PO Box 8117, New Plymouth 4371

Training Centre Location

7 Hydro Road, New Plymouth 4342

Phone **06 769 5000**

Email **info@hearingdogs.org.nz**

Website **www.hearingdogs.org.nz**



Hearing Dogs for Deaf People New Zealand
hearingdogs.org.nz